

RETURNS FORM

Need to make an exchange or return?
Complete the below form and return with your product within 14 days of delivery to:

Reply Paid 1050, GCC Dept.,
Estee Lauder Companies, L.B. 1050, Rosebery NSW 1445

Name: _____

Address: _____

Suburb: _____ Postcode: _____

State: _____ Telephone Number: _____

Please refer to your Delivery Note to complete this section.

Order Number: _____

Product Name	Quantity	Refund/Exchange	Reason Code

Exchange Details

If you have indicated 'exchange' above, please list the product you would like us to replace your item with below.

Product Name	Shade	Quantity

Reason Codes

1. Faulty/damaged
2. Incorrect item
3. Not as pictured
4. Wrong skin type

To view our returns and exchanges policy, please visit cremedelamer.com.au/returns
Alternatively please contact our Customer Service Team on: 1800 661 392 (Monday to Friday 9AM-5PM)
or via email at consumercare-au@gcc.cremedelamer.com.